

Lessons Learned

FCC Overhead Dock Door Incident April 29, 2009

Event:

On April 27, 2009, a forklift operator moved a load of materials through a partially opened overhead dock door to an awaiting truck. During the initial trip underneath the partially opened overhead door, the operator kept the load of materials close to the ground level. On the reverse trip, the forklift operator left the forks in a raised position and proceeded to drive backwards through the partially opened overhead door. Since the front portion of the forklift frame on which loads are carried, raised and lowered, consequently was in a higher raised position than during the initial trip. As a result the front portion of the forklift frame hit the bottom section of the overhead door resulting in property damage to the overhead dock door. There were no injuries.



Damaged Overhead Dock Door

Forklift

Actions/Conditions that May have Contributed to the Incident:

Forklift Operator's inattentiveness to the partially open overhead dock door.

Lessons Learned:

Overhead dock doors should always be fully opened when operating a forklift through a raised door opening. FCC forklift operators have been instructed to follow this best practice.

Recommended Actions for Other Divisions/Sections:

It is recommended that other divisions instruct their forklift operators to ensure overhead doors are fully opened when operating a forklift through a raised overhead door opening.