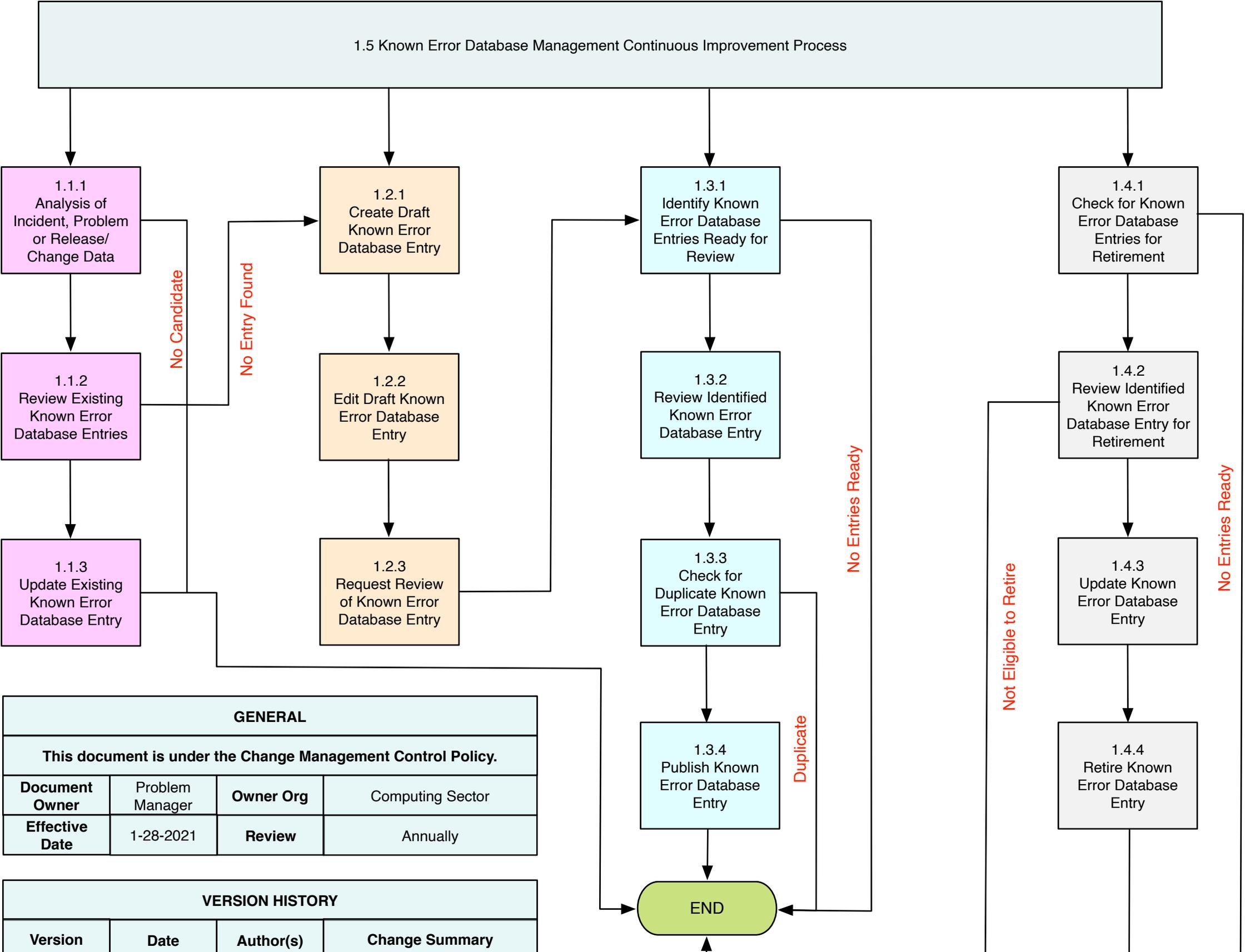


1.5 Known Error Database Management Continuous Improvement Process



GENERAL			
This document is under the Change Management Control Policy.			
Document Owner	Problem Manager	Owner Org	Computing Sector
Effective Date	1-28-2021	Review	Annually

VERSION HISTORY			
Version	Date	Author(s)	Change Summary
1.0	09-30-2013	Problem Manager	Initial
1.1	08-09-2017	Problem Manager	Check against Knowledge 2.0 Module in ServiceNow.
1.2	12-14-2017	Problem Manager	Initial release.
1.3	01-28-2021	Problem Manager	Minor typo fixed.